

24-Hour Central Station Monitoring



YOU imagine it
We can **Monitor** it

800.858.7811 whirc.com

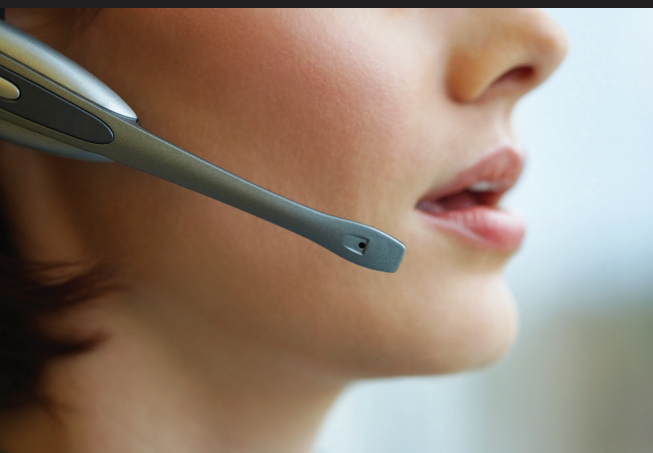


A Value-Driven Relationship Philosophy

WHIRC takes a different approach than you have ever experienced before. Not only are we UL-Certified, our staff is also trained under the CSAA standards for emergency response and customer service excellence. We have achieved the CSAA 5 Diamond Central Station certification since its inception.

Our customers tell us that what really makes us remarkable is that we are driven by the belief that if our customers are successful, so are we. So, while our monitoring staff is continuously providing your customers proficient response and exceptional service, our account management team is equally focused on helping you build your business and retain your customers.

- **Technology** – We invest in the latest technology so we are prepared for you to be early to market with new services for your customers – and added RMR for you.
- **Training** – We train our teams and educate our dealers to be prepared for the cutting edge services now available so you can confidently present new services to your customers.
- **Consistent Service & Competitive Pricing** – Efficient operations and a stable, well-trained staff are just two outstanding examples that contribute to our stable operations and pricing and contribute to how we can provide a higher level of service to your customers.
Give us a call to learn more!



Reliable Services from a Reliable Partner

As your monitoring partner, we know that providing your customers the most immediate and accurate response to their security and emergency needs is critical to earning and keeping their business. We provide exceptional service, affordable pricing, reliable monitoring, and leading-edge technology. Here are just a few of the services we provide to offer the best monitoring to your customers.

Consider this:

- *How often do you hear from your rep at other central stations?*
- *How experienced is their monitoring staff when representing you with your customers?*
- *Do they continually invest in order to bring you the latest in technology to help you grow your business?*

Security and Alarm Monitoring

Our CSAA Five Diamond-Certified staff and our modern UL-Certified facility provide continuous response and accurate service. Rest assured your customers will be served without interruptions, even during disasters. You can count on us to make investments in technology for faster and better reporting, so you can stay connected to your customer accounts anytime, anywhere.

Medical Monitoring/PERS

We provide a simple and affordable personal emergency response solution that is easy to deliver and even easier to support. Equipment is pre-programmed and ready to use for convenient turn-key operation. We also provide Fail to Communicate Check-In service that can remind customers to call us if their panel has not checked in.

Video Monitoring

We provide leading-edge video monitoring technology with video verification. When alarm signals are sent, our dispatchers can view video clips to determine the response needed. It also allows access to view video feed at any time and capture footage with compatible technology.

Two-way Voice Technology

Two-way voice alarm-verification ensures a seamless interaction with your customers. It also reduces false alarms with no need for callbacks and is an ideal solution for the elderly and disabled.



Open Voice Outbound

Our automated voice calls for trouble and non-critical events free up your service personnel to concentrate on critical events.

Customized Reporting Features

Tell us what information you need from the vast amount of data stored in our system and we'll customize a report for you.

Universal Connector

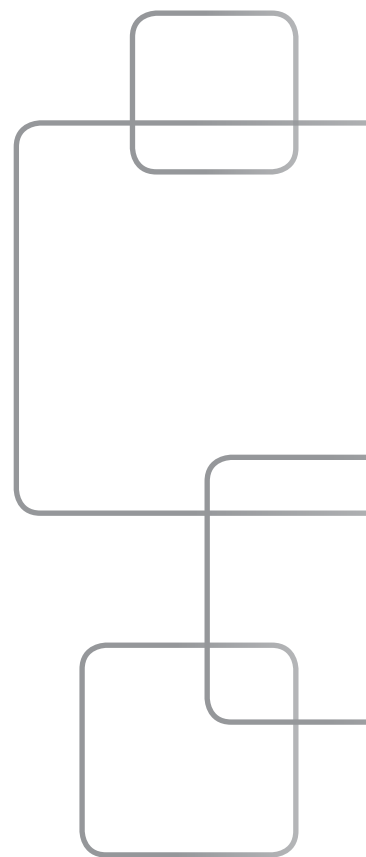
With UniversalConnector, you have the opportunity to add new services and increase recurring monthly revenue by selling more types of monitoring. This advanced module converts SMS, Email, ODBC database, FTP, TCP, GPRS, RSS, UDP, and simple files into regular signals—expanding the possibilities of what we can monitor.

Online Services

Quickly and easily connect to our services anytime, anywhere with BoldNet and BoldNet Mobile. You can review account activity, account detail and make account changes without having to contact our response center.

Dealer Financing Program

Our preferred partner for capital financing offers a seamless solution that's tailored specifically for alarm dealers—large or small. Contact us for details about exclusive financing options.



The Preferred Monitoring Partner

Residential, Commercial and Agricultural
Security, Fire, and Environmental Monitoring
Medical and Two-Way Voice Monitoring
IP, Cellular, Radio and Legacy Communications
Non-Traditional Communications:

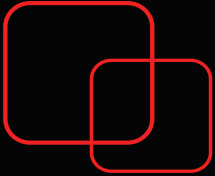
- SMS
- Email
- GPRS
- FTP
- TCP
- UDP
- Video
- Simple Files

If your monitoring doesn't measure up, look to WHIRC.

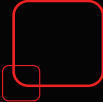
Call us at 1.800.858.7811

or visit whirc.com

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